



Patient Rights

1. Exercise these rights without regard to sex, cultural, economic, educational, religious background, or the source of payment for care.
2. Patients of SSC & CSC are treated with respect, consideration, and dignity.
3. Patients are provided the appropriate privacy. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly, including the right of the patient to have auditory privacy for any discussion of his/her medical treatment at Surgeon Surgery Center & Cimarron Surgery Center.
4. The patient has the right to be advised as to the reason for the presence of any individual involved with his/her patient care.
5. Knowledge of the name of the physician who has primary responsibility for coordination of the care at SSC & CSC, as well as the names and professional relationships of the other physicians and non-physicians who will be involved with the patient care.
6. Except when required by law, patient disclosures and records are treated confidentially, and written permission shall be obtained from the patient before the medical records can be made available to anyone not directly concerned with the care.
7. Patients are provided, to the degree known, complete information concerning their diagnosis, evaluation, treatment, prognosis, and prospect for recovery in terms that the patient can understand. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
8. Patients are given the opportunity to participate in decisions involving their healthcare at SSC & CSC, except when such participation is contraindicated for medical reasons.
9. Receive as much information about any proposed treatment or procedure as the patient may need in order to give informed consent or to refuse this course of treatment. This information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternate courses of treatment or non-treatment and the risks involved in each and to know the name of the person(s) who will carry out the procedure or treatment.
10. Information is available to patients and staff concerning:
 - a. Patient rights, including those specified above
 - b. Patient conduct and responsibilities
 - c. Services available at the organization
 - d. Provisions for after-hours and emergency care
 - e. Fees for services
 - f. Payment policies
 - g. Patient's right to refuse to participate in experimental research
 - h. Methods for expressing grievances and suggestions to SSC & CSC
 - i. Advance directives, if so, requested by the patient
 - j. Credentialing of healthcare professionals
11. Patients are informed of their right to change primary or specialty physicians if other qualified physicians are available.
12. Marketing or advertising regarding the competence and capabilities of the organization is not misleading to the patients.
13. Patients are provided with appropriate information regarding the absence of malpractice insurance coverage.
14. Patients will receive information in a format that they can readily understand. When necessary, an interpreter will be used.
15. Reasonable responses to any reasonable request made for services.
16. Patients may leave SSC & SCS, even against the advise of physicians, with a release.
17. Reasonable continuity of care and to know in advance the time and location of appointment, as well as the identity of persons providing the care.
18. Be informed of continuing the healthcare requirements following discharge from SSC & CSC.
19. Patients have the right to have their pain assessed and treated promptly, effectively, and for as long as the pain persists. SSC & CSC shall insure that pain assessment is performed in a consistent manner that is appropriate to the patient.
20. Have all "Patients" Rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
21. The patient has the right to the following:
 - a. Be free from any act of discrimination or reprisal.
 - b. Exercise of rights and respect for property and person.
22. File a grievance. If you want to file a grievance with SSC & CSC, you may do so by calling:
 - a. Cimarron Surgery Center Phone:(702) 982-3233
 - b. Surgeons Surgery Center Phone:(702) 982-3555
 - c. The Minimally Invasive Hand Institute Phone: (702) 739-4263